

SL. NO.	RFP CONTENT REQUIRING CLARIFICATION	POINT OF CLARIFICATION	RESPONSE TO QUERIES FROM CCTNS, MANIPUR POLICE
1	Indicative Site Preparation Requirements for Higher Offices	Please specify average room size of the higher office where site preparation for flooring, Wall Finishing and Painting, Roller Blinds, Ceiling Mounted Light fixtures, 4 mm thick Glass for door renovation, Cabinets.	An average size of 16*12 may be considered
2	The SI may also be responsible for the comprehensive AMC of existing IT infrastructure procured by Manipur Police in the year 2010 and at the CIPA Police Stations under this phase. Details of the existing hardware which may be required to covered under AMC by the selected bidder through this RFP are attached in Annexure VIII B. Currently this hardware is under AMC cover, however SI will be required to provide AMC post expiry of existing AMC cover, for which the SI is required to provide costing per component as per the commercial format.	Clarity on Comprehensive AMC to be provided for existing items covered under CIPA. Annexure VIII B not there in the RFP document.	Refer to RFP Vol. 1, Page 35 for existing hardware details
3	Data Center Services	What is the scope of SI in building Data Center? BOM for H/W and N/W items at DC/DRC needs to be provided by SI or Reliance?	CCTNS will be hosted in the State Data Center (SDC)
4	Finger print scanning	Finger print scanning - We understand that only finger print scanning and storing is in scope. Comparison of two finger print instances in out of scope. Kindly confirm the same.	Scope includes finger print scanning, storing and also linkage to accused & victim.
5	Emergency Response Management	Emergency Response Management - CAS-State will provide this functions under PCR Call Interface and Management Service. Do you expect any additional functionality on top of PCR Call Interface and Management Service? Do we need to cater for the H/W for Distress Call Management?	As per RFP Vol. 1, Page 79
6	Volume of data	What is the volume of data (in terms of records) to be migrated from CIPA and other existing systems?	As per RFP Vol. 1 Page 189

7	Training modules	What will be the no. of days of each Training modules for (Awareness and sensitization of benefit of IT, Basic Computer awareness and Role based training Trainers Training , Administration and support training)? Can SI assume the no of days?	1. Awareness & sensitization : 2 days; 2. Basic Computer Awareness : 1 week; 3. Trainer's training : 2 weeks; 4. Administration & support training : 1 week
8	Training Seating capacity	Pl. provide seating capacity at each training center (for training purpose)	20 participants per batch @ 2 participants per PC with the scope of multiple batches in a day (10 PCs are allocated per center across 14 Training Centers)
9	Total Nos of Users and concurrent users	Total nos of application and concurrent users not mentioned in the RFP?	Bidders to assess
10	Configuration of CAS (State)	Configuration of CAS -State: Developing Local Language Interfaces and Support - Please specify script to be supported.	English
11	Configuration of CAS (State)	Configuration of CAS-State: Configuration of the UI as required by the State - Please specify broad scope of Changes/Enhancements.	English
12		Do you have requirement of interface with Payment Gateways?	Provision to integrate payment gateway not needed immediately; if additional modules are developed that necessitate this integration, it shall be discussed with SI as additional scope of work
13		Do you have language specific requirements other than English?	No
14		Do your have requirements of SMS / Digital Signature of documents	No requirement of SMS. Digital signatures required (RFP Vol. I, Page 215,217) for security & authentication of data and information transfer. Bidders to assess the number.
15	Functional Scope	Functional Scope: The section has not separated our state specific requirements vis-à-vis CAS-State. Please specify state specific changes/enhancements required and are not a part of CAS-state provided by NCRB	As per RFP

16	Functional Scope	Functional Scope: Do you have CIPA operational in state. Is integration with CIPA required?	CIPA is operational & integration with CIPA is required
17	Capture Chance Finger Prints	Capture Chance Finger Prints: It is assumed that finger print analysis is not part of scope of this RFP. The scope only caters for capture data capture and filing. Is it correct assumption?	Scope includes finger print scanning, storing and also linkage to accused details & victim details section. Fingerprint analysis is entirely a professional job of FPB.
18	1. Bidder must have successfully executed 5 nos. of SI (turnkey) projects in the last five years. Out of these 5 Projects :- a) At least one quoted project should be an integrated IT turnkey project either completed in the process of implementation of value not less than Rs.5 crore in any of the States of the North Easter Region of India. b) Bidder (Lead Partner in case of consortium) must have a proven track record of implementing at least two (2) e-Governance projects summing to a value of Rs.20 crore or above in last 3 years Nationally or Globally. All formats for project experience as per Vol II, Page 52-54 and Page 74	1. Please clarify last 5 and 3 years starts from which year.	Countdown from 2010-2011 backwards for respective no. of years
19		2. Technical evaluation criteria as per Volume II, page No. 29 and 30 says "Project should start in last 3 years" to get one marks. Please clarify.	Countdown from 2010-2011 for respective no. of years
20		All format for project experience says "Provide no more than 5 projects in the last 5 years" and technical evaluation criteria as per Volume II, page No. 29 and 30 says "Project should start in last 3 years" to get one marks which is contradictory. Pls. clarify.	Volume II, Page 29-30 (Technical Evaluation Scoring Matrix) : "Project started in last 3 years = 1, Before 3 Years= 0" at all relevant places may be read as "Project started in last 5 years = 1, Before 5 Years= 0"
21	Consortium bid is allowed with maximum of 3 nos. of companies including the prime bidder. In case of consortium, Prime bidder to have 51% stake.....	Central PSUs may be exempted from the requirement of equity stake while forming the consortium with a valid MoU.	No special consideration for PSU
22	The Bidder (Lead Bidder in case of consortium), should be a profitable vendor for the last three years with profit records	PSU's may please be exempted for Profit clause	No special consideration for PSU

23	The Bidder (Lead Bidder in case of consortium), should be a profitable vendor for the last three years with profit records and must have an annual turnover in India of atleast Rs. 200 Crores for the last three financial years (as on 31.03.11) from IT operations.	Considering value of similar (CCTNS) projects from other states, the requirements of IT turn over looks to be too high. This requirement may be reduced in line with the cost of the project so that more bidders can participate. Alternately Turnover from System Integration projects from IT / Telecom may be considered	No change
24	Technical Evaluation Scoring Matrix	For meeting the requirements as per the evaluation matrix, the capabilities & resources of consortium may please be considered.	Capabilities & resources of consortium may be considered. However, the prequalification criteria needs to be met by the lead bidder
25	The Pre-Qualification criteria is to be met by the lead/prime bidder	The Pre-Qualification criteria is to be met by the lead/ Application software Partner in case of consortium	No change
26	Turnkey Projects: a) At least one quoted project should be an integrated IT turnkey project either completed or in process of implementation of value not less than Rs. 5 Crore in any states of N.E India	Turnkey Projects: a) At least 1 quoted project should be an integrated turnkey project either completed or in the process of implementation of value not less than Rs. 5 Crore in any states of India	No change
27	The Bidder must have been assessed and certified for CMMi Level 3 and above or ISO 9001 and above. The certificate should be valid for at least a period of 1 year from the date of bid submission	The Bidder (Application Software Partner in case of consortium) must have been assessed and certified for CMMi Level 3 and above or ISO 9001 and above. The certificate should be valid for at least a period of 1 year from the date of bid submission	No change
28	Online UPS specifications (Capacity)	UPS rating to be changed to 3 KVA/2.7 KW, True Online Type UPS with inbuilt Isolation Transformer, mounted within the UPS cabinet without any external cables	Considering the combination of non-linear loads at the offices with a high start-up current, this point is accepted
29	Online UPS specifications (Input Volt)	Input Volt to be changed to 160 - 300 V (on full load)	No change. However, bidders may quote higher ratings if price variation is very marginal
30	Online UPS specifications (Battery backup time on full rated load)	Backup period should be atleast 120 minutes with minimum 7000 VAH for 3 KVA. Single string battery bank to be used	No change

